



Fannie Mae®



Personalized help for those impacted by a disaster

Fannie Mae is committed to assisting homeowners and communities affected by disasters. If you have a Fannie Mae-owned loan and your property or place of employment is in a FEMA-declared zone, we can help you navigate the challenging disaster recovery process with resources like our Disaster Response Network.

Fannie Mae's Disaster Response Network™ offers free support for eligible homeowners from HUD-approved housing advisors, including:

- Personalized recovery assessment and action plan
- Assistance filing claims (i.e., FEMA, insurance, and Small Business Administration)
- Help working with your mortgage servicer on payment relief options
- Access to Clearpoint's* Project Porchlight Online and its tools and resources
- Ongoing check-ins to help ensure a successful recovery

CALL 877-833-1746

to access the Disaster Response Network or other available resources.

Other resources

People impacted by a disaster may also receive help from:

- U.S. Department of Housing and Urban Development (HUD): **www.hud.gov**
- Federal Emergency Management Agency (FEMA): **www.disasterassistance.gov**
- American Red Cross: **1-800-733-2767**

WARNING: Avoid scams

Scam artists offer fraudulent assistance to those affected by disasters. Always confirm the legitimacy of offers, never feel pressured to “take immediate action,” and, remember, mortgage help is FREE.